

New Implementation

Passport Advantage Medicare

Effective January 1, 2017, CVS Caremark® will begin to administer the prescription benefits for Passport Advantage Medicare. Please update or create plan member profiles to reflect the changes regarding the following new plan adjudicating through CVS Caremark.

RXBIN: 004336
RXPCN: MEDDADV
RXGRP: RX8627
Member ID Format: 9 digits, numeric only
Person Code : 2 digits, not required

Passport Advantage members will carry cards similar to the one illustrated below:



This update applies to:
All Network Pharmacies

States:
Kentucky

Line of Business:
Medicare

Customer Care for Plan Members:
1-844-859-6152
TTY:711

Prior Authorization:
1-844-246-2930

Plan Member Grievance Number:
1-844-859-6152
TTY: 711

Plan Website:
www.Passport Advantage.com

Pharmacy Inquiries:
If you have questions, call the Pharmacy Help Desk:
1-866-693-4620

Payer Sheets: For additional claim processing information, refer to the CVS Caremark Payer Sheets at www.caremark.com/pharminfo > NCPDP Payer Sheets.

Patient Pay Amount

Please rely on the claims system to determine the correct amount to collect from the plan member, if applicable.

Single Transaction Coordination of Benefits

For members that have Medicaid as their secondary plan with Passport you no longer need to submit two transactions. Submit one transaction and CVS Caremark will process both the primary and secondary claim and return one final response to the pharmacy.