

**Passport Advantage
Provider Manual
Section 15.0
Dental Services**

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15.0 Dental

Passport Advantage only covers dentures under this plan as a value added service. Our plan covers one pair of dentures every 60 months within the denture network. Copays may apply. Medical necessity is required.

The medical necessity criteria for the covered dentures in order to meet medical necessity, the criteria have to meet the below standards.

Full dentures

- Existing denture greater than 5 years old and unserviceable
- Remaining teeth do not have adequate bone support or are not restorable

Partial dentures

- Replacing one or more anterior teeth
- Replacing three or more posterior teeth (excluding 3rd molars)
- Existing partial denture greater than 5 years old and unserviceable

Remaining teeth have greater than 50% bone support and are restorable

Providers and members can contact our Member Services department at (844) 859-6152 for additional questions.

15.1 Medical Emergencies

All office staff shall be prepared to deal with any medical emergency through the implementation of the following guidelines:

- The dentist and at least one other staff member must have current CPR training.
- The dental office must have a formal medical emergency plan and staff members must understand their individual responsibilities. The emergency plan must include documented emergency procedures, including procedures addressing treatment, evacuation and transportation plans to provide for the safety of members. All emergency numbers must be posted.
- Patients with medical risk shall be identified in advance.
- All dental offices must have a portable source of oxygen with a positive demand valve, blood pressure cuff and stethoscope.